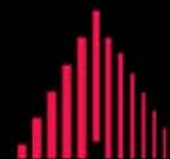




Office of Valuation Services
U.S. Department of the Interior
John W. Ross, OVS Director



**Appraisal
Institute®**

*Professionals Providing
Real Estate Solutions*



OVS history

- Prior to 2003, appraisal function within bureaus
- Established in 2003 as Appraisal Services Directorate (ASD)
 - Shifted appraisals and staff from bureaus to ASD
 - As a result of controversies over independent valuation issues, pressure on appraisers and questionable appraisals.
 - Organized geographically.
 - Operated as part of the National Business Center
 - Met goal (OIG, GAO, TAF) for appraisal independence



OVS history

- Significant issues persisted:
 - Management turnover,
 - prioritization conflicts,
 - poor communications,
 - slow responses,
 - inefficient contracting
 - ➔ poor customer service.



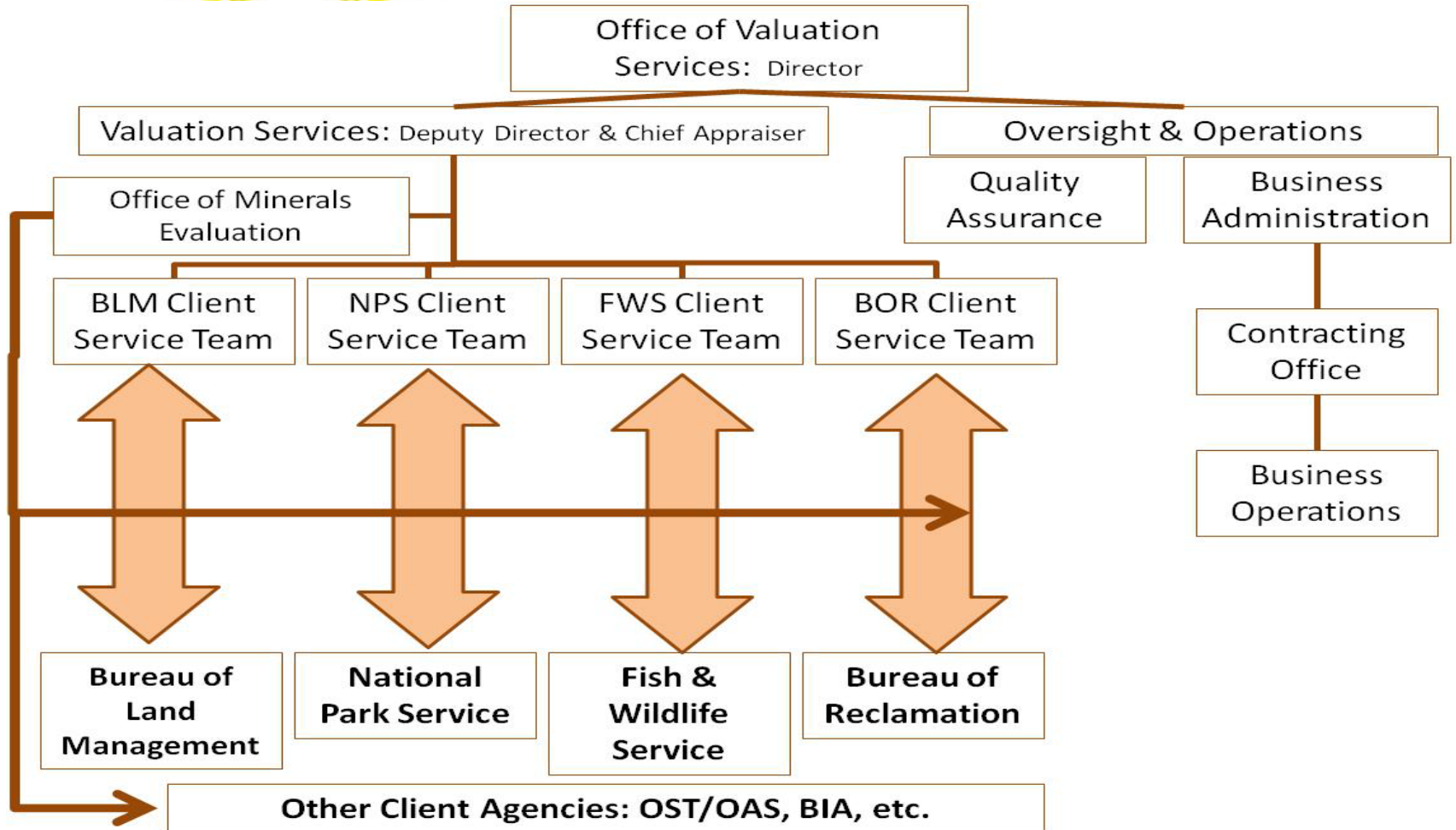
OVS Major reorganization:

- Shifted from geographic service to client-based service model (*with geographic coverage*)
 - **U.S. Fish and Wildlife Service**
 - **National Park Service**
 - **Bureau of Reclamation**
 - **Bureau of Land Management**
- In addition, OVS maintains the **Office of Minerals Evaluation**, headed by **Bob Davidoff** to support minerals evaluation



Appraisal
Institute[®]

Professionals Providing
Real Estate Solutions





Outreach to the profession:

- OVS, and our client bureaus, are a key client for AI members: ~1,000 assignments/year
- OVS looking to fill staff positions:
 - Watch USAJobs.org ... and feel free to make referrals
- OVS very interested in, concerned about appraisal policies and practices: UASFLA (Yellow Book)
- Welcome opportunity for interaction with industry organizations.
- Help us meet our goal: 85% within 120 days.