Introduction (10 minutes)
- Welcome and Introduction Preview
- Program Requirements
- Meet Your Instructor and Introduce Yourself
- Learning Enhancements
- Detailed Program Information
- Introduction Review

Module 1: Overview of the Z765-2013 Measuring Standard (40 Minutes)
- Module 1 Preview
  - Learning Objectives
  - Quick Take
  - Topics Covered in Module 1
- Why Appraisers Need a Measuring Standard
  - Pretest Exercise
  - Three Primary Reasons
  - Benefits of a Measuring Standard
- Module 1 Quiz - 1
- History of the ANSI Measuring Standard
  - Motivations Behind the Measuring Standard
  - Participant Organizations
  - Who are the Targeted Professionals?
    - Appraisers
    - Architects
    - Assessors
    - Brokers and Real Estate Agents
    - Builders
  - States with Requirements
  - Other Measuring Standards
- Module 1 Discussion
- Module 1 Quiz – 2
- Essentials of the Z765-2013 Measuring Standard
  - Overview of the Layout of the Measuring Standard
  - Scope and Purpose
  - Definitions
  - Calculation of Square Footage
  - Statement of Finished Square Footage
  - Annex
- Module 1 Quiz – 3
- Module 1 Review
  - Looking Back at Module 1
  - Review of Learning Objectives

Module 2: Getting Under the Hood of the Z-765-2013 Standard, Part 1 (80 Minutes)
- Module 2 Preview
  - Learning Objectives
Quick Take

Topics Covered in Module 2
- Z765-2013 Scope and Purpose Section
- Z765-2013 Definitions Section
  - Attached Single-Family House
  - Detached Single-Family House
  - Finished Area
  - Garage
  - Grade
  - Level
  - Square Footage
  - Unfinished Area
- Module 2 Quiz - 1
- Measuring Terms Used in the Broader Market
  - Habitable
  - Gross Living Area
  - Below-Grade Square Footage
  - Partially Below-Grade Habitable Space
- Module 2 Discussion
- Module 2 Quiz - 2
- Z-765-2013 Measurement Concepts
  - Units of Measurement
  - Procedures of Measurement
    1. Detached finished area
    2. Attached finished area
    3. Finished area connected to the dwelling
    4. Finished area adjacent to unfinished area
    5. Unfinished area
    6. Protrusions
    7. Atriums (open areas)
    8. Ceiling height
- Module 2 Quiz – 3
- Module 2 Review
  - Looking Back at Module 2
  - Review of Learning Objectives

Module 3: Getting Under the Hood of the Z-765-2013 Standard, Part 2 (45 Minutes)
- Module 3: Preview
  - Learning Objectives
  - Quick Take
  - Topics Covered in Module 3
- Z-765-2013 Calculation Section
  - Calculation of Areas
  - Measurement Procedures vs. Calculation of Areas
  - Methods for Calculation of Areas
    - Finished Areas Adjacent to Unfinished Areas
    - Openings to the Floor Below
    - Ceiling Height Requirements
    - Finished Areas Connected to the House
- Module 3 Quiz – 1
- Z-765-2013 Reporting Section
  - Introduction to Reporting
  - Statement of Finished Area
  - Rounding
  - Reporting of Above- and Below-Grade Areas
• Areas Not Considered Finished
• Declarations
• Interior Spaces Not Inspected Method
• Plans-Based Method
• Other Method
• Additional Examples
    – Earth Berm
    – Traditional 2-Story with a Partial Basement
    – Row House on Slab
• Case Study 1 – Interior Spaces Not Inspected Method
• Case Study 2 – Plans-Based Method
• Case Study 3 – Other Methods
• Module 3 Quiz – 2
• Module 3 Review
    o Looking Back at Module 3
    o Review of Learning Objectives

Module 4: Real World Measuring (60 minutes)
• Module 4 Preview
    o Learning Objectives
    o Quick Take
    o Topics Covered in Module 4
• Competing Measurement Methods
    o The VA Method
    o The FHA Method
    o The ERC Method
    o The RMS Method
    o Summary
• Module 4 Quiz – 1
• Method Contrasts to Z765-2013 Measuring Standard
    o The VA Method
    o The FHA Method
    o The ERC Method
    o The RMS Method
    o Summary
• Module 4 Quiz – 2
• Measuring Errors Identified
    o Equipment Failure
        – Equipment
    o Operator Errors
        – 3rd Party Data Errors
        – Omitting Above-Grade Area
        – Including Below-Grade Area into Above-Grade Area
        – Inaccessibility Issues
        – Complex Floor Plans
• Practical Tips for Avoiding Measuring Errors
    o Equipment
    o Calculation Methods
• Module 4 Quiz – 3
• Module 4 Review
   a. Looking Back at Module 4
   b. Review of Learning Objectives
Conclusion (5 minutes)

- Conclusion Preview
- Concluding Thoughts
- Program Quality Evaluation
- Conclusion Review and Program Completion