

Schedule

SECTION 1. (Morning)

Sign-in

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Introduction: Welcome, Materials, Classroom Guidelines,
and General Information

Part 1. An Overview of the Appraiser Regulatory Structure

Program Description, Learning Enhancements, Learning
Objectives
Understanding Key Terms
In the Beginning... The Path to Regulation of Real
Estate Appraisers
The Savings & Loan Crisis
The Financial Institutions Reform, Recovery, and
Enforcement Act of 1989
Appraisers in the Real World—No. 1
Title XI of FIRREA
Appraisal Subcommittee
State Appraiser Regulatory Agencies
The Appraisal Foundation
Amendments to Title XI of FIRREA by the Dodd-Frank Act
of 2010
Appraisal Subcommittee
State Appraiser Regulatory Agencies
Conclusion to Part 1

Part 2. Understanding the Role of the State Appraiser Regulatory Agencies

Learning Objectives
Understanding Key Terms
The Purpose and Structure of a State Appraiser Regulatory
Agency
Creation of the State Appraiser Regulatory Agencies
Structure of the State Appraiser Regulatory Agencies
Appraisers in the Real World—No. 2
Responsibilities of the State Appraiser Regulatory Agencies
Policy and Discretionary Issues
Legal Issues
Meetings of a State Appraiser Board
Conclusion to Part 2
BREAK

Part 3. Complaints, Investigations, and Investigators

Learning Objectives
Understanding Key Terms
An Overview of the Enforcement Process

Step 1: Complaint Intake and Initial Processing
Sources of Complaints Against Appraisers
Allegations Made in Complaints Against Appraisers
Appraisers in the Real World—No. 3
Anonymous Complaints
Appraisers in the Real World—No. 4
Appraisers in the Real World—No. 5
Various Labels or Names for a Complaint
Step 2: Complaint Assessment
Possible Outcomes from Step 2
Appraisers in the Real World—No. 6
Responding to a Formal Request from a State Appraiser
Regulatory Agency
General Comments
Elements of an Effective Response
An Organized and Complete Workfile
Complaints and Errors & Omissions Insurance
Step 3: Investigation
General Outline of an Investigation by a State Appraiser
Regulatory Agency
Staff Investigators
Board Members
Contract Peer Reviewers

Compliance with Title XI—Expanding the Investigation
Training for Investigators
Conclusion to Part 3
BREAK

Part 4. Settlements, Hearings, Disciplinary Actions, and Adjudication

Learning Objectives

Understanding Key Terms

Step 4: Review

Disciplinary Actions/Sanctions

Disciplinary Guidelines/Matrixes

Midway to Upgrade Review Option

Appraisers in the Real World—No. 7

Step 5: Formal and Informal Review

Informal Meetings with the Respondent

Formal Hearing

Step 6: Final Order

Step 7: Compliance

Judging a State's Enforcement Process

More about Policy Statement 7

Conclusion to Part 4

Final Wrap-Up, Evaluations, Questions